Interpreting the Multi-Year Benchmark Report

For institutions that have participated in multiple NSSE administrations, this *Multi-Year Benchmark Report* presents comparable benchmark scores by year so that patterns of change or stability may be discernible. It also provides statistics such as *number of respondents*, *standard deviation*, and *standard error* so that shorthand mean comparison tests can be calculated.

Questions that might be answered with this report include, “How stable was the level of student-faculty interaction over the years?” or “Given the implementation of initiative X three years ago, did the level of active and collaborative learning increase?”

This report has three main parts: (a) a table of *data quality indicators* (p. 3), which provides a quick reference to important statistics for each year’s participation, (b) *multi-year charts*, and (c) *detailed statistics*. Key terms and features of (b) and (c) are illustrated below.

For more information and recommendations for analyzing past and present NSSE data for trends or stability, consult the *Multi-Year Data Analysis Guide*. nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf

**Key Terms and Features in this Report**

- **Y-Axis**
  - Benchmarks are computed on a 0 to 100 scale, however nearly all institutional scores are between the y-axis values of 15 and 85.

- **Benchmark Score**
  - The benchmark score is the weighted average of the students’ scores, using only randomly sampled students (including those from census administrations) from each year’s data.

- **n**
  - Unweighted number of respondents represented in the data.

- **SEM**
  - *Standard error of the mean* is how much a score based on a sample may differ from the true population score. *SEM* is used to compute confidence intervals.

- **Error Bars/Confidence Intervals**
  - Error bars around each benchmark score show the upper and lower bounds of the 95% confidence interval (mean +/- 1.96 * SEM), a range of values 95% likely to contain the true population score. "Upper" and "Lower" limits are also reported in the detailed statistics tables. Where confidence intervals do not overlap between years, a statistically significant difference (*p* < .05) is likely to be present.

- **Year**
  - All NSSE administration years since 2004 are listed regardless of participation.

- **SD**
  - *Standard deviation*, the average amount by which students' scores differ from the mean.
An important early step in conducting a multi-year analysis is to review the quality of your data for both first-year and senior respondents in each year. The precision of an institution's population estimates can vary from one year to the next. The values in this table were drawn from the *Respondent Characteristics* reports from each NSSE administration.

### Data Quality Indicators for Each NSSE Participation Year

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<tr>
<th>Year</th>
<th>Mode</th>
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*a* All NSSE administration years since 2004 are listed regardless of participation.

*b* Modes include *Paper* (students receive a paper survey and the option of completing a Web version), *Web* (students receive all correspondence by e-mail and complete the Web version), and *Web+* (students initially invited to participate via e-mail; a subgroup of nonrespondents receive paper surveys).

*c* Response rates (number of respondents divided by sample size) adjusted for ineligibility, nondeliverable mailing addresses, and students who were unavailable during the survey administration.

*d* Sampling error gauges the precision of results based on a sample survey. It is an estimate of how much survey item percentages for your respondents could differ from those of the entire population of students at your institution. Data with larger sampling errors (such as +/-10%) need not be dismissed out of hand, but any results using them should be interpreted more conservatively.

*e* This is the original count used to calculate response rates and sampling errors for each administration's *Respondent Characteristics* report. This number includes all randomly sampled students (including those from census administrations). In 2004 and 2005 it may also include targeted oversamples. For this reason, the counts for 2004 and 2005 may not match those given in the detailed statistics on pages 5 and 7.
NSSE 2010 Multi-Year Benchmark Report
Multi-Year Charts

Eastern Washington University

First-Year Students

Level of Academic Challenge (LAC)

Active and Collaborative Learning (ACL)

Student-Faculty Interaction (SFI)

Enriching Educational Experiences (EEE)

Supportive Campus Environment (SCE)

Notes:
- Benchmark scores are charted for all years of participation. See page 5 for detailed statistics.
- For more information and recommendations for analyzing multi-year NSSE data, consult the Multi-Year Data Analysis Guide. nsse.iub.edu/pdf/NSSE-Multi-Year-Data-Analysis-Guide.pdf
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*a* n=number of respondents; *SD*=standard deviation; *SEM*=standard error of the mean; Upper/Lower=95% confidence interval limits

NSSE 2010 Multi-Year Benchmark Report
Detailed Statistics

Eastern Washington University

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*a* n=number of respondents; *SD*=standard deviation; *SEM*=standard error of the mean; Upper/Lower=95% confidence interval limits

IPEDS:235097
NSSE 2010 Multi-Year Benchmark Report
Multi-Year Charts

Eastern Washington University

Seniors

Level of Academic Challenge (LAC)

Active and Collaborative Learning (ACL)

Student-Faculty Interaction (SFI)

Enriching Educational Experiences (EEE)

Supportive Campus Environment (SCE)

Notes:
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- For more information and recommendations for analyzing multi-year NSSE data, consult the Multi-Year Data Analysis Guide. nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf
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a n=number of respondents; SD=standard deviation; SEM=standard error of the mean; Upper/Lower=95% confidence interval limits

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