THE EAGLECARD DOES IT ALL!

Your Eagle Card is your multipurpose, on campus ID card. Take it with you when you go to:

- EWU Dining Services Locations
- Computer Labs
- STA Buses
- JFK & Riverpoint Libraries
- Sports & Recreation Center (SRC) / Aquatics Center
- University Recreation Center (URC)
- Sporting Events (Students get in free with their Eagle Card)
- Campus Events
- Merchants that offer student discounts
- Residence hall access key

STA BUS FAQ

Eligible Students must:
- Be enrolled in the current academic quarter.
- Have paid their quarterly transportation fee.

Eligible Employees must:
- Have received pay from the University during the most recent pay period.
- New employees are eligible the Monday following their first paycheck.

If you met the criteria prior to the most recent Friday, you are eligible to ride!

REPLACEMENT CARDS

Treat your Eagle Card as you would a credit card. Cards that are lost, stolen, or damaged may be replaced at the Tawanka Business Office Monday-Friday 8am-5pm for a $25 replacement fee. Name changes will also require a new Eagle Card and should be done in order to utilize campus services. Report lost or stolen cards immediately to the Tawanka Business Office at 509-359-6184. You may suspend your card at no charge. Once a replacement is made, you cannot go back to a previous issue number for security purposes. Make sure to protect your newly issued Eagle Card!
**Eagle Flex**

Eagle Flex is a prepaid account that works like a debit card. Flex expires after 2 years of inactivity. Use your Eagle Card to utilize Flex money at participating merchants on campus and in Cheney.

To open a Flex account, come to the Tawanka Business Office, 120 Tawanka Hall. Cash, Visa, MasterCard, or check may be used to place a Flex deposit. You may add money to Flex with cash in the specified Flex machines on campus.

**TOP 5 REASONS TO HAVE AN EAGLE FLEX ACCOUNT:**

1. Convenient
2. Flexible
3. Quick transactions
4. Off campus merchants
5. Funds rollover from year to year

**Eagle Flex Locations**

**EWU Campus**
- Alaadin's Egyptian Food
- Baldy's
- Tawanka Bistro
- The Brickhouse Deli
- Campus Hair Design
- Eagle Espresso & Smoothie Bar (PUB)
- Eagle Express Market
- EPIC Adventures
- EWU Bookstore
- JFK Thirsty Minds Espresso
- Mail Services
- Printing & Copy (All Campus Locations)
- Swoops
- Tawanka Main Street Dining
- The Roost
- Thinking of You Gift Program
- URC Front Desk (skate rental area)

**Cheney**
- A Creative Touch
- Bruchi's
- Carl's Jr.
- Domino's Pizza
- El Rodeo Mexican Restaurant
- Imperial Styling
- The Mason Jar
- Mitchell's Harvest Foods
- Owl Pharmacy
- Rokko's Teriyaki
- Rosa's Pizza and Cheney Lanes
- Subway
- Twisted Hair & Tanning
- Zip's Drive-In

*Merchant list subject to change.*

**Eagle Flex FAQ's & Facts**

**Why should I have an Eagle Flex Account?**

Choose to pay with your prepaid Flex account and increase the speed of your transaction at the check stand.

**Print Credit and Eagle Flex**

Each quarter your Eagle Card is loaded with $9 of print credit that you can use to print documents at the libraries and computer labs on campus. Should you run out of print credit, you may load money on your Flex account to use for additional printing. The printers will always use any funds in your print credit first, and then automatically use Flex dollars for any remaining balance. This unique link between accounts can help ensure that you are never without funds before your printing is complete.

**Can I withdraw cash from Eagle Flex?**

Cash withdrawals are not permitted. Refunds can be processed upon request at graduation or withdrawal from EWU. All refunds are subject to a $25 check processing fee. Accounts having no activity after two years will be zero balanced.

**Eagle Flex Account vs. Ala-Carte**

1. For EWU students, faculty and staff.
2. No annual or quarterly expiration of funds.
3. Accepted at all ten EWU Dining Services locations, the Bookstore, Thinking of You Gift program, participating Cheney merchants and more!
4. Subject to tax at all locations.

1. Only for those with a meal plan.
2. Transfers quarter to quarter through the academic year, but expires at the end of Spring quarter.
3. Accepted at all ten EWU Dining Services locations.
4. Student meals are tax exempt!